

How to Nail Your Pharmacy Technician Job Interview

Brought to you by Pharm Techs Only! Your go-to career resource for pharmacy technicians around the world. 🌍

PharmTechsOnly!

www.pharmtechsonly.com

Whether you're just getting started or transitioning into a new pharmacy setting, acing your interview is key. Here's your step-by-step guide to help you feel confident and prepared.

✓ 1. Know the Role Inside and Out

Understand what kind of pharmacy it is—**retail, hospital, long-term care, mail order**, etc.—and tailor your answers based on the workflow and expectations of that setting.

🧠 *Tip: Review the job posting and highlight any keywords like "inventory," "insurance billing," or "customer service."*

📄 2. Bring the Right Documents

Always come prepared with:

- 2–3 copies of your resume
- Your certification/license (if applicable)
- A list of references
- A notepad and pen for notes

👤 3. Dress the Part

You don't need scrubs—wear clean, **professional attire** that shows you're serious about the role. Keep it simple, neat, and pharmacy appropriate.

🔄 4. Practice Common Interview Questions

Be ready to answer:

- “Why did you choose to become a pharmacy technician?”
- “Tell me about a time you dealt with a difficult patient or customer.”

- “How do you stay organized during a busy shift?”
- “How do you handle medication errors or close calls?”

 *Practice your answers out loud or with a friend to improve flow and confidence.*

5. Highlight Your Soft + Hard Skills

Mention things like:

- Attention to detail
- Communication with pharmacists and patients
- Handling insurance claims
- Proficiency with pharmacy software
- Speed and accuracy under pressure

 *Quantify your work if possible: “I filled an average of 250 prescriptions per day with 98% accuracy.”*

6. Ask Thoughtful Questions

Interviewers love when you ask back. Try:

- “What does a typical day look like here?”
- “What are the biggest challenges for techs in this pharmacy?”
- “What systems or software do you use?”

 Remember!... YOU are interviewing THEM too! It needs to be a good fit for both parties involved.

7. Be On Time

Aim to arrive **10–15 minutes early**. It shows responsibility and respect for their time.

8. Follow Up

Send a short **thank-you email** within 24 hours. Reaffirm your interest in the role and reference something specific from the conversation.

 **BONUS:** Prepare for These Situational Scenarios

You might be asked:

- “How would you handle a medication you’ve never seen before?”
- “What would you do if a customer questions the pharmacist’s directions?”
- “How would you manage multiple tasks at once?”

Have real examples from past experiences ready if possible.

Final Tip: Confidence Comes from Preparation

Even if you feel nervous, **smile, speak clearly, and be yourself**. Pharmacy is a team-based field, and hiring managers want someone they can trust and work with every day.

Want More Free Tools & Resources Just for Pharmacy Technicians?

Pharm Techs Only! is more than a career site—we’re a global community. Explore our platform for FREE CEU Listings, job alerts, resume tools, networking opportunities, and more. Join us on TechConnect to connect with techs worldwide and take your pharmacy career to the next level.

Go to PharmTechsOnly.com for more info!